

COVID-19 RULES & REGULATIONS

Updated 05/01/21

The Entertainment Grounds, Gosford Race Club is identified as a "Major recreation facilities, stadiums, showgrounds, racecourses" – <u>Service NSW</u>

NSW Public health updates - available here

COVID-19 Safety Plans:

Major recreation facilities

WELL-BEING OF STAFF & VISITORS

- Temperature checks are completed at all points of entry to the venue, and refusal of admission will happen if a person is displaying a high temperature above 37.5c or has cold/flu-like symptoms.
- All staff members (hospitality staff, ticketing and entry staff, race day staff, office staff, maintenance, and track staff, COVID marshals and security guards) must wear a face mask while customer-facing and while the venue is open to the public and or on race days
- All patrons must wear a face mask if they are indoors and **cannot** maintain 1.5m social distancing.
- The Entertainment Grounds will issue an EDM to all ticket holders, function guests and event attendees before their attendance. This EDM will detail:
 - Arrival procedure Temperature testing, QR code registration, entry procedure and wristband issuing process
 - Mask wearing requirements all staff will wear a mask when customer facing, patrons must wear a mask indoors if they cannot maintain social distancing.
 - COVID safe conditions of entry– Social distancing, alcohol consumption rules, RSA management, dancing rules, COVID marshal duties and COVID hygiene and cleaning procedures
 - o NSW Public health update link



PHYSICAL DISTANCING

- All internal spaces comply with the four-metre squared rule, and external capacities comply with current two-metre squared rule.
- All tickets and events will be wrist banded and given access to allocated areas, movement between locations is prohibited unless you are moving with intent and not loitering.
- All groups must maintain a social distance of 1.5m
- Furniture is allocated and set to promote physical distancing. If you wish to move furniture, please speak to a COVID marshal.
- No more than 30 people around 1 table.
- Indoors, all alcohol must be consumed while seated.
- No dancing or dance floors will be permitted.
- Attendees have access to a "free of charge" car park for all major events to promote private vehicle usage
- COVID floor markers are in use to promote socially distanced queueing at all bars and food outlets.
- An additional measure will be considered to assist in reducing people co-mingling.

HYGIENE & CLEANING

- Automatic hand sanitizer stations are located at all points of entry, high traffic areas, and entry to all bathrooms
- COVID safe cleaning and sanitizing staff are on duty for all events and focus on sanitizing high traffic areas and bathrooms multiple times per event
- All bathrooms have adequate handwashing supplies and handwashing and sanitizing poster for people to reference
- No common use items like menus, salt and pepper or water jugs will be used
- No self-service or buffet style catering is available, in some cases functions may have "staff attended" buffets
- EFT payments via PayPass or Paywave are available at all points of sale



RECORD KEEPING

- The Service NSW QR code is in use at our venue
- The Entertainment Grounds has and will continue to always cooperate with NSW Health and SafeWork NSW
- All contract tracing data is protected by service NSW

For ticketed and non-ticketed events, all people will sign in using the following method:

- QR code registration and show entry staff the completed submission page
- If a patron does not have a phone to use, as a last resort, the entry team will record the first name, last name, phone number, date, and time of arrival into a digital spreadsheet. The data will then be uploaded within 12 hrs and be stored securely.

For all functions and corporate events, all people will sign in using the following method:

- Event clients will provide an attendee register that includes each attendee's contact tracing details including first name, last name, phone number, date, and time of arrival. On arrival, this data will be checked against each attendee
- Any attendees who are not listed in this data will have to complete a QR code registration and show entry staff the completed submission page
- If a patron does not have a phone to use, as a last resort, the entry team will record the first name, last name, phone number, date, and time of arrival into a digital spreadsheet. The data will then be uploaded within 12 hrs and be stored securely



VENUE CAPACITY

We have identified the total capacity of our venue as being 2425 people, and this complies with the two squared metre rule and is made up of both internal and external spaces

Location	Capacity rule	Total Capacity
Panorama Lounge	4 metres squared	115 people
Chairman's Lounge	4 metres squared	16 people
Lakeview room	4 metres squared	186 people
Riverdale bar + Riverdale courtyard	4 metres squared	162 people
Front Lawn area	2 metres squared	704 people
Past the Post lawn area	2 metres squared	564 people
Betting ring area	2 metres squared	678 people
		2425 people